

TUNE-UP SERVICE

STUDY ABROAD

RISK MGMT

ESL

ISSS

HR COMPETENCIES

APPLICATION MGMT

Are you getting the most value out of your investment in Terra Dotta Software?

Whether you've been using the system for months or years, you may be missing out on all that the software has to offer. The Terra Dotta Tune-up Service provides a set of fresh, trained eyes to thoroughly review and evaluate your usage, configuration and procedures before preparing a detailed report. The report will identify areas where you can improve efficiency and help you to adopt best practices.

How it Works:

A trained Terra Dotta software specialist will perform a detailed analysis of how your site is designed, configured, and used. We will conduct interview sessions with you and your key personnel to fully understand your requirements, procedures, wants, and needs. In addition, our specialist will independently explore all aspects of your layout, content, process, and feature utilization.

At the conclusion of this project, you will receive a detailed report with clearly stated, actionable items to help you use the software more effectively. The

report will address problem areas, inefficiencies and features you have not yet implemented. As well, it will include a detailed checklist to arm you with a straightforward visualization of your strengths, weaknesses, and where your systems diverge from best practices.

If you decide you would like to take action on the items addressed in the report, you can do the work in-house, with our knowledgebase and traditional support services to assist you. Alternatively, you can ask us to prepare a quote to have a trained software specialist perform the work for you.

Open a support case to learn more and schedule your evaluation and tune-up today.

The Terra Dotta Evaluation and Tune-up Service costs \$800 and can be scheduled at your convenience.



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